

Respect Care
Collaboration
Organization Accessibility
Improvement Processes
Caregivers
Strategic Performance
Flexibility Planning Support
Empower Independence
Skillset Services Time Design
Teamwork Programs
Together Community
Leadership
Nonprofit Strength
Talent Delivery
Impacts Development Change
Resources
Retention



ANNUAL REPORT FY 15 | 16



A MESSAGE FROM OUR EXECUTIVE DIRECTOR

Imagine a new way to structure your program or organization without building the intensive infrastructure required to run a large-scale organization. Our commitment to strong, inclusive communities allows us to work nimbly to serve our constituents. The sheer collaboration and compassionate spirit of our board and staff has led to enhanced capacity, impact, and scalability. This responsiveness to service prepares us well for the challenges ahead.

“The shared responsibility, in this long-planning stage, has empowered our employees to strive and stretch for excellence in all areas.”

Strategic planning has long been used as a tool for transforming and revitalizing organizations and companies. Both our Board and staff have a clear and comprehensive grasp of external opportunities and challenges, as well as limitations. Our approach to planning over this year has been an inclusive approach and as a way to get back to our founding mission. The shared responsibility in this long-term planning stages has empowered our employees to strive and stretch for excellence in all areas. This non-linear approach has already shown traction in many of our processes.

————— *Scott Hilliard*, Executive Director

A MESSAGE FROM OUR BOARD CHAIR

When an engaged Board of Directors and a vested group of energized employee’s collaborate, the potential to make great impacts is boundless. Over the past year we, at Alleghenies Unlimited Care Providers, have experienced the effect commitment can make on the strategic planning process. We established a refocused mission, an improved vision for the future, and the development of strategic priorities which are truly assessable and have the potential to shape our organization’s future as well as drive a community-focused vision. As an agency, we have evolved from segregation to collaboration.

The following pages not only highlight the agency’s commitment to quality services and sustainable program development, but also provide some insight into the vision we now all share through community engagement and creating opportunities for inclusion. In closing, I would like to take this opportunity to thank our dedicated Board of Directors, all of our partners and donors, and the staff of Alleghenies Unlimited Care Providers. With a refocused mission and shared strategic priorities, we can now be both passionate about our goals and methodical in accomplishing them.

————— *Kathy DePra*, Board Chair

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Board of Directors

Kathy DePra, *Chair*
 Kevin Oleksa, *Vice Chair/Secretary*
 Nick Damin
 John Haschak
 Alan Metzler

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WHERE WE ARE; WHERE WE'RE GOING

Alleghenies Unlimited Care Providers (AUCP) is focused on strategy, leadership, quality, and scalability. With programs serving a wide range of regional areas, individual abilities, and personal preferences, the organization is constantly seeking new ways to ensure each specific need is met.

Founded in 1956, AUCP has grown both naturally and logistically. The organization works diligently to succeed through investing in the development of workforce, assuring the organization is positioned and prepared, proactively planning for succession, and implementing change through civic engagement.

OUR REFOCUSED MISSION

Helping people live independently every day with quality care

OUR IMPROVED VISION

A caring community that promotes people to live happy, productive, and independent lives.

Quick Facts

- *Serving over 300 consumers across all programs*
- *Validated in 21 counties*
- *Currently serving 13 with an emphasis on: Cambria, Blair, Bedford, Somerset, and Huntingdon*
- *Nine (9) residences housing 18 individuals with 24/7 assistance available*
- *Seven (7) wheelchair accessible vans*
- *Floating Staff*
- *40+ hours hands-on training; including 15+ hours in-home mentoring*
- *24/7 on-call*
- *Family Group Decision Making to prevent institutional care*
- *In-home risk mitigation assessments*

STRATEGIC INITIATIVES AND PLANNING

AUCP is a nonprofit that believes and advocates for inclusion and independence by providing quality in-home care to individuals of varying abilities. Due to a complicated past and a refocused future, the organization was excited to narrow its vision and truly encompass what it means to be a part of the Unlimited Care family. The agency was prepared to create goals and work towards a specific mission and vision capable of producing a serious impact within the community in which it serves.

In March 2016, AUCP Board and staff joined together for an interactive strategic planning session, led by BoardsMTO, which resulted in a full-scale transformation of the agencies organizational path; both internally and externally.

With various groups focusing on five (5) specific “priorities”, posed vital to the organization, strategies were developed and action plans were originated through continuous workshops and sessions.

STRATEGIC PRIORITIES

→ ORGANIZATION

Assuring the agency is properly positioned and the team is prepared

→ PROGRAMS

Proactively planning for succession and refocusing services

→ RESOURCES

Collaborating with mission-focused allies and seeking proper funding

→ PUBLIC AWARENESS

Prompting change through internal and external civic engagement

→ RETENTION

Investing in the development of our workforce



PROGRAMS AND SERVICES

A Shared Vision– There is no question as to the direction the organization is headed. Every person, at every level, of the agency is aware of the bigger picture which guides services, programs, and efforts. The core competencies adopted by AUCP have created a unique service capacity to participants. Not only does the agency survey participants, it develops programming as a result of those surveys to further enhance the quality of life for all. Thus reducing a host of physical and emotional issues that may arise.

AUCP is an organization that values and fosters community inclusion for all levels of abilities and disabilities ranging from:

- Assistance in the home
- Personal Care
- Homemaking
- Companionship/ Respite Care
- Non-Medical Transportation
- Residential Programming
- Community-Wide Programming

92%

of clients would recommend our services

56%

of clients live alone

13

Pennsylvania counties served
(Authorized in 21)

75%

of clients have had no reportable ER visits or hospitalizations in the past year

4,985,047.58 Annual hours served



IN-HOME PERSONAL CARE

- + Assistance with self-administered medications
- + Personal care assistance with hygiene, dressing and feeding
- + Homemaking such as assistance with household tasks housekeeping, shopping, meal planning and preparation and transportation
- + Companionship
- + Respite care assistance and support provided to the family



TRANSPORTATION SERVICES

AUCP offers transportation options to specific waived participants and under other contracts with community service providers.

The AUCP fleet of vehicles includes seven specially designed vans, which ensure accessibility for any individual with a disability.



COMMUNITY LIVING ARRANGEMENTS

Currently operates three CLAs in Cambria County. All individual residents are offered experiences or activities of daily living, decision making, and social and emotional growth strategies that encourage them to take charge of their lives with help available when needed. AUCP strives to reinforce the idea of “Every Day Lives” as developed by the state Office of Developmental Programs.



CONSUMER ACTIVITY PROGRAM

AUCP's "Ability Works" consumer activity program, began in 2008 as "Wii Wonders", and over the years has expanded and developed into the interactive, educational, and outcome-oriented activity program that it is today. Having already reached over 200 consumers, this program promotes the concepts of community integration and inclusion through interactive experiences such as educational presentations and hands-on arts and crafts.

Ability Works aims to help the consumers live happy, productive, and independent lives. The program will be held year round at three (sometimes four) different locations, which are open for all consumers to attend. Ability Works addresses limited access to community integration, (social) limited knowledge of recreation/leisure opportunities (social), decreased activity levels (physical), decreased gross and fine motor functioning (physical), decreased independence levels (social), and decreased opportunities for critical thinking and decision making (cognitive).

"The value set that has organically transpired for us, as a result of our own planning, is consistent with a culture that is based upon respect, collaboration, high ethical standards, and a passion to make a difference in our small part of the world."

-Scott Hilliard, Executive Director

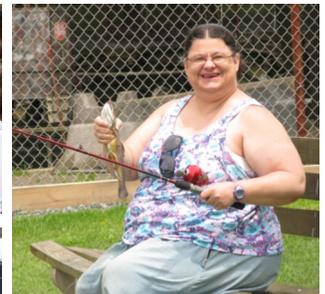
Program Goals:

- Increase consumers' independence
- Increase consumers' overall health and well-being
- Increase consumers' quality of life
- Allow consumers' to experience more community integration and inclusion
- Increase consumers' knowledge and/or awareness of various topics



Activities include, but are not limited to:

- Leisure Education
- Arts & Crafts
- Educational Speakers & Demonstrators
- Music & Dance
- Education regarding ADL's
- Nature Activities
- Community Outings



FINANCIAL HIGHLIGHTS

Fiscal Year-End June 30, 2016

Statement of Financial Position

	2014	2015	2016
Current Assets	\$5,436,707	\$5,528,835	\$6,109,711
Total Assets	\$6,392,351	\$6,469,005	\$6,976,297
Current Liabilities	\$2,786,866	\$2,596,802	\$2,440,880
Total Net Assets	\$3,605,485	\$3,872,203	\$4,510,989



Condensed Statement of Activities

	2014	2015	2016
Total Revenue	\$11,281,409	\$9,194,611	\$8,178,804
Total Expenses	\$11,729,707	\$8,927,893	\$7,540,018
Change in Net Assets	(\$448,298)	\$266,718	\$638,786

Quick Facts

How much was granted through federal awards?

\$3,657,083

What is the change in Net Assets from 2015?

Increase of \$638,786

What percentage of Revenue is used toward Programs?

83.6%

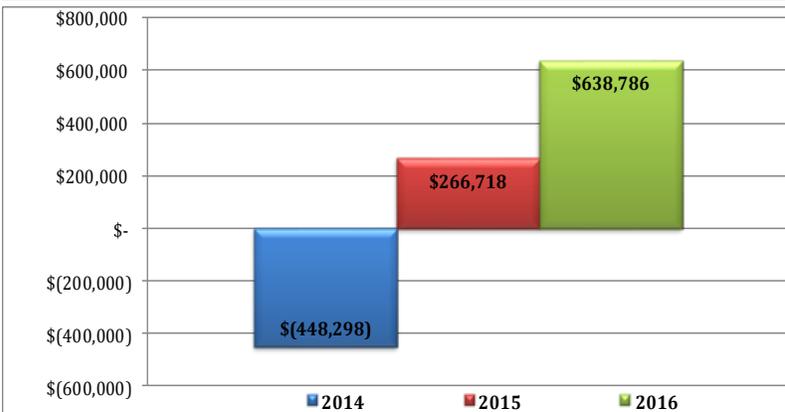
What is AUCP current operating budget?

\$8,178,804

TOTAL NET ASSETS



CHANGE IN NET ASSETS

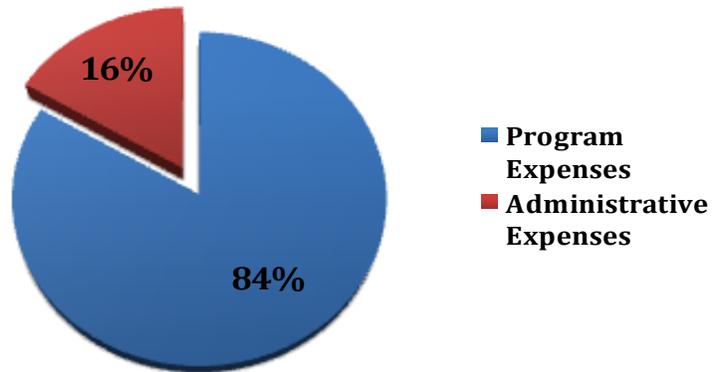


FINANCIAL HIGHLIGHTS

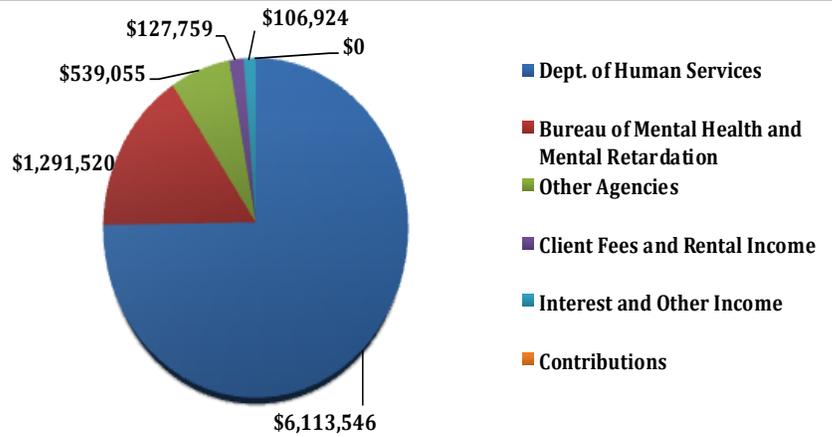
Fiscal Year—End June 30, 2016



PROGRAM EFFICIENCY



PROGRAM REVENUE



Employee of the Month

2015

- JUL | Sharon Barelich
- AUG | Teri Gregor
- SEPT | Bea Sangvianwong
- OCT | Kim Munyon
- NOV | Savannah Maul
- DEC | Amanda Orris

2016

- JAN | Sonja Miller
- FEB | Vanessa Sheehan
- MAR | Haley Edwards
- APR | Viola Overton
- MAY | Todd Hall
- JUN | Crystal Summy



COMMUNITY ENGAGEMENT

As a nonprofit organization, the need for collaboration is significant. AUCP's committed passion for community inclusion is clearly stated within its new mission statement— helping *people live independently every day with quality care*. By focusing on an individual's quality of life, state of mind, and involvement within the community, the organization has built a solid base for togetherness which onsets a strong foundation of confidence, civic engagement, and self worth for both consumers and community members alike.

JOURNEY BAG PROJECT

After being awarded a generous grant from Lee Initiatives Health and Wellness Endowment, AUCP's Ability Works activity program worked months to collect supplies in order to provide the children of the Cambria County Children and Youth Services each a backpack full of necessary products and comfort items.



DIRECT SUPPORT PROFESSIONALS WEEK

During the week of September 13, 2015, AUCP thanked its caregivers by delivering flowers, sending cards, calling to say "thank you", and hosting lunch picnics with money tree giveaways. The agency also held a surprise celebration for its most tenured DSPs inviting them to be recognized by State Representative, Frank Burns, and Alanna Wilson, representing Senator John Wozniak.

THE SEASON OF GIVING

PARADE | AUCP staff, clients, and friends were invited to walk and roll along with the agency float in the downtown Johnstown Christmas Parade on November 20, 2015.

PARTY | Friends some AUCP's three (3) Community Living Arrangements were invited to celebrate the holiday season together with food, presents, and a visit with Santa!

GIVING TREE | This year, AUCP decorated their agency tree with notes filled with needs and wants from the children at Cambria County Children and Youth Services. Throughout the month, AUCP staff and friends flooded the tree with beautifully wrapped gifts to deliver to the children on Christmas morning.



JEANS FOR JUSTIN

In February, AUCP invited local organizations to join in on a community denim day in honor of 14-year-old, Justin Albert. Justin, a student at Greater Johnstown High School, was diagnosed with a rare bone disorder known as Hypophosphatasia. This metabolic disease makes serious injury very common by affecting the teeth and bones. 'Jeans for Justin' donations were contributed by Conemaugh Health Systems, Conemaugh Hospice, the Community Foundation for the Alleghenies, Conemaugh Valley High School Faculty, and AUCP staff members. AUCP equally matched each dollar raised. A check in the amount of \$1,290 was presented to the family.

MIKE KIEL

Mike is not only a client of AUCP, he is a friend, mentor, activist, and a Rehabilitation Specialist at Hiram G. Andrews Center, an individualized post-secondary educational facility providing career opportunities and independent life skills. After an accident in his twenties, Mike became a paraplegic and decided to dedicate his life to inspiring others. He explains that life-changing events are cause for life-changing situations. Mike often speaks to school students as well as the recently injured and finds ways to counteract and solve accessibility issues. In 2015, Mike spent the afternoon at AUCP speaking to staff about the need for quality caregivers and the significance of independence after injury. He explained that caregivers give life to those who need extra assistance.

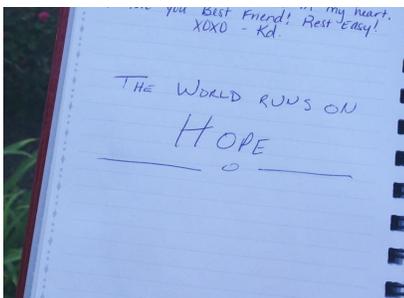


THE LITTLE RED MAILBOX

Originating in North Carolina as an idea to spread hope after the passing of her mother, Sue Goodrich erected a red mailbox at a beach access, in Kill Devil Hills, with the words “leave a note of hope” painted on the front. Inside, she left a journal in two pens.

AUCP contacted Sue to bring a sister-mailbox to Johnstown, PA detailing the community resilience regarding the past floods and the plans for the future of the City considering the Vision 2025 project.

On April 14, 2016, the mailbox was erected and celebrated by AUCP staff, friends, and local community groups and nonprofits. The mailbox now stands as a beacon of hope in front of the historic Old Stone Bridge which played a significant role in the 1889 Johnstown Flood. Complete with a journal, which is replaced when necessary, the mailbox sits at Point Park in the downtown area all year round welcoming visitors and locals to leave a note of hope for others.



“CINCO DE MEOW” PET DRIVE

In partnership with Para-Coat Technologies, AUCP held a week-long community pet supply drive benefitting the Humane Society of Cambria County. Staff, friends, and community members dropped off new and lightly used supplies to be delivered at the end of the week. In addition to the many tangible items collected, over \$200.00 was raised in donations.



DONORS

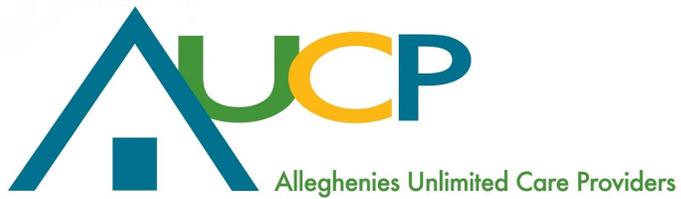
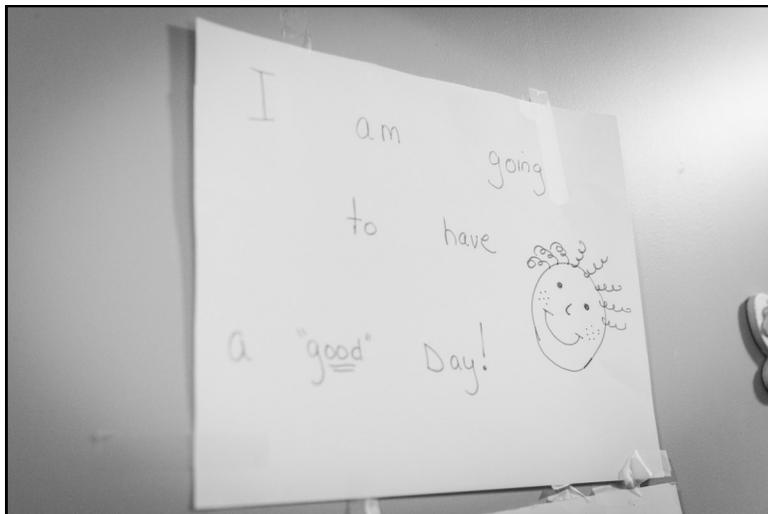
1st Summit Bank	Kathy DePra
Ability Works Participants	Kevin Oleksa
Alan Metzler	Menoher Home Aid Association
AUCP Staff & Friends	Mercik's Ideal Market of Vinco
Carol Schneck	Mission Critical Solutions
Claudia Rager	Nick Damin
DelGrosso's Amusement Park	The Columbus Foundation–
Heather Richards	<i>Interim Healthcare Fund</i>
Highmark Worker's Compensation	Todd Thompson
John Haschak	VFW Auxiliary Post 155
Johnstown Quota Club	



PARTNERS & COLLABORATORS

Against Bullying	Community Action Partnership	Mom's House, Inc. Johnstown
American Red Cross of Western PA	Conemaugh Memorial Medical Center	PA State Police
Ancor	Conemaugh Regional Hospice	Para-Coat Technologies, Inc.
Annette Bernozzoli	Damsel in Defense	Penelope Wilson
Bayada Pediatrics Home Health Care	Deanna Gergley	Penn Sate Co-Operative Extension
Best of Friends Horse Farm	Disability Rights Network (DRN)	Pennsylvania Homecare Association (PHA)
Blair County AAA	Discover Downtown Partnership	Project Vive– Voz Box
BoardsMTO	District Attorney's Office	Puppies R US– Canine Companions
Brandon Hirt	DNS Service Provider	REA Electric
C.O.R.E. Organ Donation Program	Dr. Michael & Dr. Margaret Warner	Rehabilitation & Community Providers
Cambria County AAA	Epilepsy Foundation of Western	Association (RCPA)
Cambria County BH/ID	Central PA	Shrader's Florals
Cambria County Blind Association	Ferndale Police	Sitting Bulls Sled Hockey
Cambria County Chamber of Commerce	Flood City Church	Skills of Central PA
Cambria County Children & Youth Services	Foster Grandparent Program	SNAP
Cambria County Commissioners	Girl Scouts of Western PA	Somerset County AAA
Cambria County Health & Welfare Council	Greater Pittsburgh Community Food Bank	Somerset Towers
Cambria County Library System	Hollidaysburg Public Library	St. Francis University
Cambria County Prevention Coalition	Horseshoe Curve	Summer Smiles Honey Bee Farm
Center for Health Promotion and	Human Services Development Fund	The Hunting Daddies
Disease Prevention (CHPDP)	Humane Society of Cambria County	University of Pittsburgh
CityReach Johnstown	Indiana County AAA	Victim Services
Clearfield County AAA	Interim Hospice and Palliative Care	Windber Sportmen's Club
	Jane's Stromboli	You in Flood City
	Johnstown Community Against	YWCA of Greater Johnstown
	Bullying	
	Johnstown Middle School	
	Johnstown Vision 2025	
	Lee Initiatives	
	Leventry, Haschak and Rodkey, LLC	





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