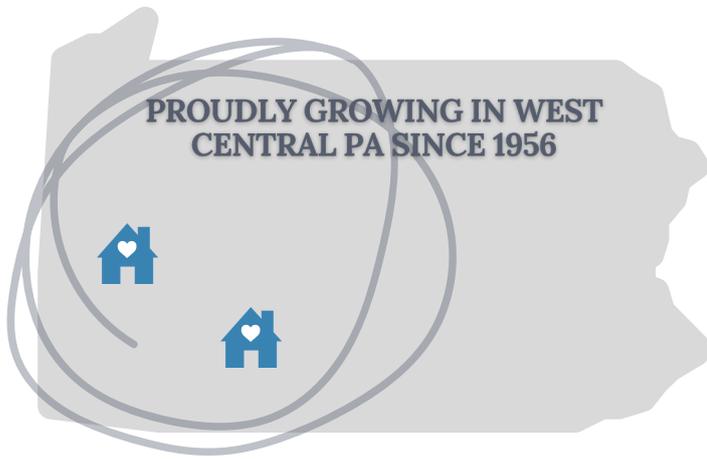


# ANNUAL REPORT 19/20





# board

BRENDA SHAFFER, **CHAIR**  
AUTUMN MOORE, **SECRETARY**  
KATHY BERKEBILE  
NICK DAMIN  
DAVID GEORGE  
JOHN HASCHAK  
CLAUDIA RAGER  
HEATHER RICHARDS  
JAMES SELAPACK  
KELLY WARSHEL  
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# MISSION

HELPING PEOPLE LIVE INDEPENDENTLY  
EVERY DAY WITH QUALITY CARE

# VISION

A CARING COMMUNITY THAT PROMOTES PEOPLE TO LIVE HAPPY, PRODUCTIVE, AND INDEPENDENT LIVES.



**scott hilliard**  
EXECUTIVE DIRECTOR

“Welcome to our 2020 Annual Report! We are excited to share with you our accomplishments, challenges as well as our impact on individuals, families, and the many communities we serve. Of course, more importantly, how are you? During these interesting and challenging times, we continue to be inspired by the support of our communities, including our employees, board members, donors, those we serve, and more! There are so many incredible acts of kindness I have personally witnessed since last March, that I don’t have enough space. What I do know is that kindness encourages increased health and increased well-being, perspectives and carry’s forward double-fold. The actual science behind kindness improves mood; making it more likely to “pay it forward.” This means one good deed in a crowded area can create a domino effect and improve the day, week, month(s) of dozens and dozens of people. Yes, it is contagious and has gained traction at our workplace, and I hope you will be inspired to create your act of kindness following your read of our annual report.”

“Despite a year of rough economic times, 2019 was an expansion year for our organization and we ended in a positive financial position. Under our Executive Director's leadership and the Board's oversight, we have accomplished several key initiatives with perhaps the largest being an acquisition in the Pittsburgh market for I/DD & behavioral support services. Concurrently, we have been spending a great deal of time working on the future of building secondary staff in our succession planning efforts. In some ways, the upcoming year is a new beginning for us as an organization. During these financially and emotionally difficult times, the organization has adopted an interim way of new business modeling that quickly moves us toward decision-making. Organizations need to adapt to survive and Unlimited Care is no exception. While a departure from our past, we needed to find a way to assure the rapid execution of management decisions throughout COVID-19 related nuances. The by-product of this change will allow for Unlimited Care to become much more aggressive in offering new services, developing programs, as well as act as a platform for our management to make broad decision-making and follow-up, as part of our culture. And, as the new board chair, I cannot be more proud of our team! I am committed to strengthen the organization and to position Unlimited Care to sustain itself through these difficult times and prepare for growth as the pandemic continues. We are also aligning our organization to offer more strategic input along with tactical alliances to better position ourselves for possible tougher economic times in the future. As you read this annual report, we hope it will remind you of our recent successes and energize you for the future as you envision the mission of Unlimited Care. For those of you who have tirelessly committed time and energy to the success of this organization, I thank you. For the many of you who are new, I welcome you to the Unlimited Care family.”

**brenda shaffer**  
BOARD CHAIR



EMPOWERING PEOPLE OF ALL ABILITIES

# FAMILY

## meet donna

Donna is a very sweet friend of ours who was living alone in a two-floor, costly apartment located in an ill-suited part of town. With the help of her loving direct support staff and family, Donna was able to move into a new, easily accessible apartment where she was quickly surrounded by other tenants, bingo, and themed parties.

Donna and her direct support staff are like family. Together, they plan, prepare, cut-costs, learn, celebrate, and share life's big and small moments while making sure health, wellness, and independence remain at the forefront.



## programs

- IN-HOME PERSONAL CARE
- HOMEMAKER SERVICES
- COMMUNITY LIVING
- ACCESSIBLE  
TRANSPORTATION
- INCLUSIVE ACTIVITIES
- SKILL-BUILDING
- VOCATIONAL SUPPORT
- I/DD IN-HOME SERVICES
- I/DD BEHAVIORAL HEALTH
- VETERAN SERVICES
- LONG-TERM SUPPORTS
- AGING SERVICES

[alucp.org/services](http://alucp.org/services)



# IMPACTS

INVESTMENTS TO BE PROUD OF

## growing

### ACQUIRING EXPERTISE

In October 2019, we officially acquired Daly Care Association, a non-medical homecare agency. This new sector of our organization now provides us with great opportunities to expand in new areas and continue our mission of helping people live independently.

Our acquired staff serves 12 counties with their primary service being "Home & Community Based Services" through the Office of Developmental Programs (ODP), which includes "Behavioral Supports". This is a service Unlimited Care has been long looking forward to providing the community!

Our amazing Behavior Support team operates out of our satellite office in Zelienople, PA. They are knowledgeable, passionate, and fit right in with our incredible, dedicated employee-base.



### Rachel's Dream Memorial Fund

Rachel's Dream honors the memory of Rachel Jane Gordon and supports individuals with cerebral palsy by providing necessities to live an independent, happy life.



### Danny Veigh Memorial Fund

Danny loved animals, comedy, family, and balloons. The Danny Veigh fund provides individuals, with any disability, with equipment, technology, & home adaptations.



### Activity Program

"Ability Works" activity program participants enjoy educational, recreational, and social activities to ensure health and wellness through various topics & speakers. This program is free and open to the public.



### Scholarship Program

This Board-restricted fund awards one or more graduating high school students with a disability with a one-time scholarship of up to \$1,000 toward their future educational endeavors.



## make a difference!

Support accessibility, inclusion, & equality by donating through our website at [alucp.org/give](http://alucp.org/give)



### Food for Families

From April to July, staff assisted Saint Vincent De Paul Family Kitchen in preparing over 1600 boxes of nonperishables for community members over 60.



### Inclusive Activities

Our monthly activity program went virtual and our Activity Director spent time at our group homes spreading love and hope through various activities and crafts.



### Transportation

With our open schedule, we partnered with Laurel View Village to deliver van-loads of groceries for their vulnerable residents over the course of 12 weeks.



### Giving Tree

To provide our staff support and relief, we encourage them to submit their child(ren)'s wish list items for others to purchase and fulfill for the holidays.

“While this situation has forced us to work differently, we know how important it is to reach out and to engage with virtual networks. The need for connection and community also reaffirmed our commitment to Unlimited Care’s mission of 'helping people live independently, every day with quality care'.

**scott hilliard**

EXECUTIVE DIRECTOR



# SUPPORTING OUR COMMUNITY

MOBILIZING LOVE DURING A PANDEMIC

YEAR-END JUNE 30, 2020

# FINANCIALS

A COMPREHENSIVE OVERVIEW OF THE ORGANIZATION'S ACTIVITIES THROUGHOUT THE YEAR

*Below is a quick look at the agency's total assets and annual revenue at the end of the fiscal year. **Total Assets and Annual Revenue increased 35% and 11% respectively from the previous year.***

## FINANCIAL INFORMATION

	CURRENT FISCAL YEAR	PREVIOUS FISCAL YEAR
TOTAL ASSETS	\$ 13,072,045	\$ 9,691,935
NET ASSETS	\$ 8,128,363	\$ 7,352,268
ANNUAL REVENUE	\$ 8,338,413	\$ 7,728,454
NET REVENUE	\$ 776,095	\$ 998,066

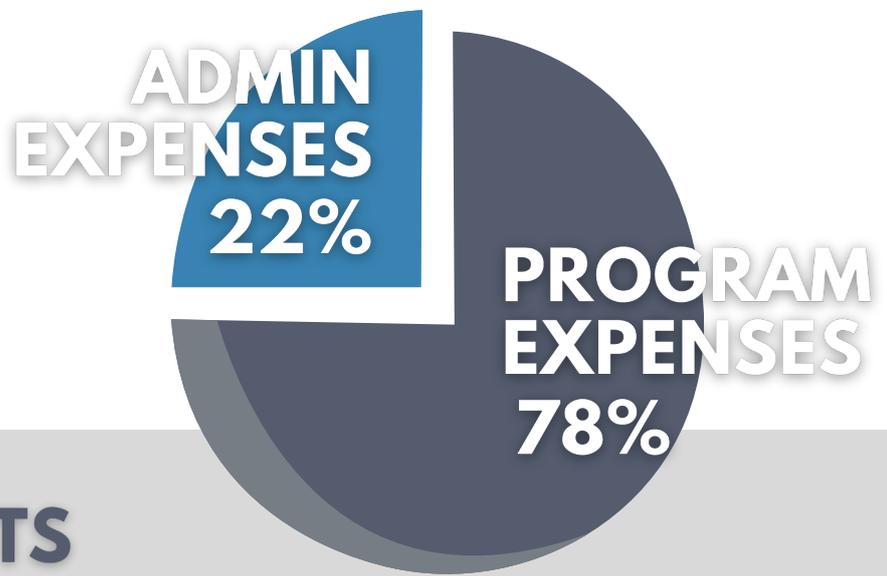
# CURRENT RATIO\*

COMPARED TO 2.8 INDUSTRY BENCHMARK

3.7

*\*An agency's current ratio is a measurement of how liquid the agency is or how easily the agency can convert assets into cash. **The higher the ratio the more liquid an agency is.***

Although the second half of the fiscal year had a few hurdles, the agency continued to perform well.



## TOTAL NET ASSETS



# TOTAL REVENUE

# 8.3M





# OUR SUPPORTERS

Ashley & Matt Hassett  
 Autumn Moore & Family  
 Barnes, Saly & Company, P.C.  
 Bayada Home Health Care  
 Brenda Shaffer & Family  
 Capital Retirement Plan Services  
 Celeste Moore  
 Claudia Rager & Family  
 Cynthia Bauer  
 D.B. Homes  
 David George & Family  
 Dept of PA VFW Auxiliary Post 155  
 Doing Better Business  
 Emma Clyde Hodge Memorial Fund  
 First Summit Bank  
 First Summit Arena  
 GBU Financial Life  
 Guiseppi Betta  
 Hannah Labar

Heather Richards & Family  
 James Selapack & Family  
 Jean & James Houlik  
 Jeff & Janice Kennedy  
 John Haschak & Family  
 Joyce Bowers  
 Kathy Berkebile & Family  
 Kayla Adams  
 Kelly Warshel & Family  
 Kevin Moore  
 Kevin & Teri Adams  
 Kim Asonovich  
 Lea & Adam Mayer  
 Leventry, Haschak, Rodkey LLC  
 Linda Cook  
 Loyal Order of the Moose Lodge #349  
 Martin-Baker America  
 Mary Ellen Indovina  
 Maurices  
 McAneny Brothers

Michael & Johnna Mayer  
 Nick Damin & Family  
 North American Hoganas  
 Peak Settlement  
 RDM- Johnstown  
 Rebecca Hagerich  
 Russell Turner  
 Somerset DOC  
 Spory's Locksmith  
 Summerhill GBU District 2-91  
 Tiffany Wetzel-Sturtz & Family  
 Todd Hall  
 Tom Gustkey III  
 Total Mobility Services  
 United Way of the Laurel Highlands  
 Unlimited Care Staff & Family  
 UPMC Health Plan  
 USI Insurance  
 USSCO  
 Wessel & Company

**87**

**Hand-sewn cloth  
 masks donated by  
 Kim Asonovich!**

**THANK YOU FOR BELIEVING IN  
& SUPPORTING OUR MISSION!**

*"Helping people live independently  
every day with quality care"*

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**UNLIMITED** Care  
providers

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